



Terms and Conditions

1. Pricing

Until final payment is received, all pricing is subject to change without notice due to supplier increases or currency fluctuations. The **Fly in Safari Co. (Pty) Ltd** will not be held liable for any price increases due to currency fluctuations. The prices listed are based on the costs and exchange rates current at the time of pricing. All rates are subject to change due to circumstances outside the control of the **Fly in Safari Co. (Pty) Ltd**.

2. Deposit Payment

A non-refundable deposit of 50% of the full amount is required at the time of booking, with the balance to be paid not later than 60 days prior to departure of the tour. The following exceptions will apply: 1. Should any of the supplier's conditions vary from the above terms and conditions. 2. Should bookings be made less than 60 days prior to arrival full payment is required immediately.

3. Cancellation by traveller

The date of cancellation shall be the date on which the written notification is received by the **Fly in Safari Co. (Pty) Ltd**. After full payment, cancellation fees on trips will be a minimum of 50% per person of the value of the trip, plus any supplier fees on the land portion of your booking. Some airline tickets are non-refundable and in cases like this cancellation fees can be up to 100% of the value of the booking.

Please note: no-shows will be treated as cancellations and the necessary cancellation fees applied.

4. Cancellation Fees:

If you cancel a tour with **Fly in Safari Co. (Pty) Ltd** after making a booking you will lose some or all the money you have paid for the trip. A cancellation will only be effective when we receive written confirmation of the cancellation. If you cancel a tour:

- 60 days or more prior to departure, we will retain your deposit.
- Between 30 – 59 days prior to departure, we will retain the deposit or 50% of the tour cost, whichever is greatest.
- Less than 30 days prior to departure we will retain 100% paid by you in connection with the booking.
- Any of the supplier's specific conditions that vary from the above will apply.



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5. Refunds

No refunds will be made after departure. Prior to final payment, the deposit will be non-refundable.

6. Amendments to bookings

The **Fly in Safari Co. (Pty) Ltd** will not be liable for any loss or damage that may be incurred by the alteration, suspension or curtailment of services. If you wish to change your booking in any way, the following fees will apply:

- a. Changes to any other arrangements made in conjunction with your tour booking like hotels, transfers, flights and activities. Amendments to any other arrangements made in conjunction with your tour reservation will incur R500 administration fee per booking per change. This fee is in addition to any charges levied by hotels, lodges and airlines.
- b. No amendments are permitted to your booking within 10 days of departure.

7. Passport, visa and other travel documents

It is the client's responsibility to ensure that all documents, passport and visas are valid. The **Fly in Safari Co. (Pty) Ltd** will not be held responsible if you are refused entry to a country because you lack the correct visa documentation. The client accepts full responsibility for obtaining all the relevant travel documents required. Should a client be refused entry to any country due to incorrect documentation, the **Fly in Safari Co. (Pty) Ltd** will not be liable for any costs of such delays or repatriation cost for the client.

8. Health

It is the responsibility of the client to consult a health professional with respect to recommended and compulsory vaccinations and health pre-cautions. Anti-malaria precautions are recommended for all tours and clients are advised to bring insect repellent.

9. Baggage information

All tours utilizing light aircraft transfers allow a maximum limit of 20 kg baggage per person, soft bags only. The **Fly in Safari Co. (Pty) Ltd** may not be held responsible for any loss or damage to luggage during the tour programme. The acceptance of final documents, vouchers or tickets shall be deemed to be consent to the above conditions.

10. Airline responsibility clause



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The carriers concerned are not to be held responsible for any act, omission or event during the time the passengers are not aboard the aircraft or conveyance. The passenger ticket shall constitute the sole contract between the airline and the passenger. All personal effects and baggage are always the client's responsibility and the **Fly in Safari Co. (Pty) Ltd** will not accept liability for any loss or damage to baggage or personal effect.

11. Insurance and Liability

Travel insurance is compulsory for all **Fly in Safari Co. (Pty) Ltd** clients. Your travel insurance must provide cover against personal accident, medical expenses, emergency repatriation and personal liability. We also recommend it covers cancellation, curtailment and loss of luggage and personal effects. We strongly recommend that you take out travel insurance at the time of booking.

12. Responsibility

The **Fly in Safari Co. (Pty) Ltd** act as an tour operator in regard to travel, whether by plane, 4 x 4, car or motor, coach, and assume no liability for injury, damage, loss, accident, delay, war, insurrection, revolt or other civil uprising, other military action, strikes or any Act of God occurring in either the country of origin, destination or through passage, or for any reason whatsoever, or through the acts or default of any company or persons engaged in conveying the passengers or in carrying out arrangements of the tour. They cannot accept any responsibility for losses or additional expenses due to delay or changes in air schedules or other causes. All such losses or expenses will be the responsibility of the member of the tour. The right is reserved to make minor adjustments to the itinerary and the right is reserved to cancel any tour prior to departure.

13. Disclosure

Please be aware that during your participation in this tour certain risks and dangers may arise, including, but not limited to, the hazards of travelling in undeveloped areas, travel by boat, train, automobile, aircraft or other means travelling, the forces of nature, political unrest and accident or illness in remote regions without means of rapid evacuation or medical facilities.

Be aware and clearly understand that the **Fly in Safari Co. (Pty) Ltd** will not have liability regarding provisions of medical care or the adequacy of any care that may be rendered. It is understood that the **Fly in Safari Co. (Pty) Ltd** will use their best efforts to ensure that all adequate measures are taken to avoid such occurrences.



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By participating in a **Fly in Safari Co. (Pty) Ltd** tour you hereby agree to accept any risks. As Lawful consideration to the agreement with the **Fly in Safari Co. (Pty) Ltd** to participate in such trips and activities, you hereby agree that you will not make a claim against the **Fly in Safari Co. (Pty) Ltd** and its employees from all claim actions and demands that you may have for bodily injury, death or property damage arising from your participation in a tour. Acceptance of the Tour Contract will serve as the release of Liability and Assumption of Risk agreement. This agreement is binding on your heirs, legal representatives and assigns. If any portion is unenforceable, the remaining portions shall remain in full force and effect.